

Hervé — Privacy Policy

Version 1.0 - Effective: 1/09/2026

1. Who we are

Hervé is a code review platform operated by **Autom8 SRL**, Rue Saint-Lambert 123/4, 1200 Woluwe-Saint-Lambert, Belgium (company number BE 1036.479.741 — "Autom8", "we").

This policy explains how we process personal data on our websites (www.herve.review, <https://app.herve.review>) and in the Hervé service, in accordance with Regulation (EU) 2016/679 ("GDPR"). For anything privacy-related, contact us at privacy@herve.review or by post at the address above.

2. Your code and your team's data — when we are not the controller

Hervé analyses the repositories our customers connect. In doing so, we process data about the people who contribute to those repositories: usernames, names and e-mail addresses appearing in commits and pull requests, and review activity. **For that data, we act as a processor on behalf of our customer — the organisation that connected the repository. That organisation is the controller.**

If you are a developer whose activity is analysed by Hervé because your employer or a repository owner uses it, please address privacy questions and requests about that data to them first; we forward any request we receive directly to the relevant customer. The rules we follow when processing this data — including security measures and deletion — are set out in the Data Processing Agreement annexed to our Terms and Conditions.

We do not store your repositories: source files, diffs and file contents are read on demand, processed in memory, and not stored in our database.

3. What we collect, why, and on what legal basis

We are the controller for the processing below.

Data	Purpose	Legal basis (Art. 6 GDPR)
Account data: name, e-mail address, username and	Creating and operating your account; authentication	Performance of a contract (6.1.b)

Data	Purpose	Legal basis (Art. 6 GDPR)
avatar from your identity provider (e.g. GitHub)		
Billing data: company name, VAT number, billing address, payment status — card details are handled by our payment processor and never stored by us	Subscriptions, invoicing, accounting	Performance of a contract (6.1.b); legal obligations (6.1.c — tax and accounting law)
Usage and log data: IP address, browser and device information, timestamps, error logs	Operating and securing the service; diagnosing incidents; preventing abuse	Legitimate interest (6.1.f — running a secure and reliable service)
Analytics events: features used, screens viewed, clicks (see Section 7)	Understanding how the product is used, to improve it	Consent (6.1.a) — collected only after you opt in, withdrawable at any time
Support and communications: messages you send us, service announcements we send you	Answering you; informing you of changes to the service or its terms	Performance of a contract (6.1.b); legitimate interest (6.1.f)
Prospect and contact data: name, work e-mail, company, interactions with us (e.g. waitlist sign-ups)	Responding to inquiries, managing the waitlist, informing prospects about Hervé	Legitimate interest (6.1.f — B2B prospecting), with the right to object at any time; consent where required for e-mail marketing

We do not sell personal data. We do not make automated decisions producing legal or similarly significant effects on individuals (Article 22 GDPR): Hervé reviews code, not people, and its output is advisory.

4. Who receives your data

We share personal data only with the service providers that help us run Hervé — hosting, AI model provider, payment processing, e-mail, product analytics — listed with their locations at www.herve.review/legal/subprocessors, and with authorities where the law requires it. Providers act under contracts restricting their use of the data to our instructions, except our payment processor, which is an independent controller for regulated payment processing.

5. International transfers

Hervé and its data are stored in the **European Union**. Some providers process data in part in the United States (AI model provider, payment processor). Those transfers rely on the **EU Standard Contractual Clauses** (Article 46.2.c GDPR — Commission Decision (EU) 2021/914), supplemented by additional safeguards: minimisation of what is transmitted, encryption in transit, and a contractual ban on using our customers' data for model training. You may obtain a copy of the relevant safeguards by writing to privacy@herve.review.

6. How long we keep data

- **Account data:** for the life of the account, deleted within 30 days of account deletion.
- **Data processed for customers:** exportable for 30 days after the end of the customer's subscription, then deleted (see the Data Processing Agreement).
- **Billing and invoicing records:** 7 years (Belgian tax and accounting law).
- **Security and technical logs:** up to 12 months.
- **Support correspondence and prospect data:** for as long as relevant to our relationship with you; you can ask us to delete them at any time (Section 8).

7. Cookies and analytics

On our marketing website (www.herve.review): no analytics, no advertising cookies, no third-party tracking — the site sets no cookies requiring consent.

In the app (<https://app.herve.review>): we use strictly necessary cookies only for signing you in and securing your session (authentication, CSRF protection). Legal basis: performance of the contract (Article 6.1.b GDPR); under Article 10/2 of the Belgian Act of 30 July 2018, strictly necessary cookies do not require consent. Session cookies expire when your session ends; authentication cookies expire after at most 24 hours.

The app also offers product analytics (PostHog, EU region), which run only if you opt in via the consent banner shown on first use. If you decline, no analytics are loaded at all. You can withdraw your consent at any time in your settings. Analytics events never include your code content.

8. Your rights

Under the GDPR you can ask us for access to your personal data, its rectification or erasure, restriction of processing, portability, and you can object to processing based on legitimate interest. Where processing is based on consent, you can withdraw it at any time.

Write to privacy@herve.review ; we answer within one month, free of charge, and may ask you to confirm your identity.

You also have the right to lodge a complaint with a supervisory authority, in Belgium the Autorité de protection des données (www.dataprotectionauthority.be).

9. Changes

We may update this policy as the service evolves. Material changes are announced by e-mail to account holders or by a notice in the app at least 30 days before they take effect. Previous versions are available at www.herve.review/legal.